



## **Rockingham Classics & Sports - Terms and Conditions**

### **SHIPPING AND DELIVERY**

#### Orders to Great Britain

Parcels up to 2 Kilograms are sent via 1st Class Post. Parcels over 2 Kilograms and those of higher value are sent via UPS.

Please allow up to three working days for delivery of stock items. For non stock items please allow up to 10 working days. For incomplete multiple line orders we will await the balance of goods and ship together unless otherwise instructed.

#### Overseas Orders

Overseas orders will be despatched on a case by case basis as agreed with you - the customer, please e-mail us with your request to:- [enquiries@rcands.co.uk](mailto:enquiries@rcands.co.uk)

Please note that our principal supplier is based in Italy, so that during their holiday periods in August and at Christmas time, delivery of items on back order may take longer than 10 days.

ALL BACK ORDERS ARE NON-CANCELLABLE

### **PRICES**

All prices are ex-works, inclusive of VAT and postage/packing charges for delivery in Britain. What you see is what you pay!

### **SECURE PAYMENT**

We utilise a simple to use, secure payment site operated by Paypal. This means that you can pay by credit/debit card or with your own Paypal account.

### **RETURNS**

When goods are supplied in error we will cover all shipping costs and exchange or credit in full, providing that we are notified of our error within 14 days of delivery.

For incorrectly ordered goods, returns will incur a 20% restocking fee. Goods must be returned in "as supplied" condition in their original unopened packaging.

Note: electrical items, decals and body panels CANNOT be returned for credit.

To return goods, simply call us on 01858 439945 and ask for a returns authorisation number which should be quoted on all correspondence, together with a copy of our original invoice. Returns will not be accepted unless they are accompanied with this information.

Return goods together with the above information to:-

Rockingham Classics & Sports Ltd (Returns Department), Braybrooke Road, Great Oxendon, Leicestershire, LE16 8LT

For your protection, please insure the package for the full invoice amount, plus cost of shipping charges. Rockingham Classics and Sports will not be held responsible for items lost or damaged in transit.

## **FITTING OF PARTS AND ACCESSORIES**

All goods that we supply are done so on the understanding that they will be fitted by a qualified experienced person equipped with the necessary tools required to perform the task to ensure correct and safe fitment. We cannot be held responsible for incorrect fitment of any of the parts or accessories that we supply.

## **WARRANTY**

Our warranty applies only where purchased goods have been used solely for the intended purpose and have not been used in any form of motor sport.

All parts are fully warranted against defects in materials and workmanship. Warranty will not cover labour, failure of a related component, failure resulting from faulty installation or misuse. Liability will not exceed the cost of the original component. During the warranty period of 12 months, please contact us immediately should any problem occur. We will then advise you, before replacing the failed component, as to the best course of action.

Warranty does not cover items subject to normal wear such as brake parts, bulbs, clutch parts, spark plugs etc;

## **PRIVACY POLICY**

We do not release any personal information including email addresses to a third party. We reserve the right to retain your contact details so that we may inform you of any product information that could be of interest – if you do not wish us to use your details, please let us know.